

Brothers,

Manulife is currently working on the 2009 fee guide for dental claims. Any claims submitted for dental work January 1st, 2010 or later are being paid at the 2009 rates. This is wrong as we should now be on the 2010 fee guide as per the MOS. The General Chairman's office has been in contact with Manulife and Senior Management to have this corrected, so far it has not been fixed. In meantime, anyone submitting new dental claims should check the amounts that are being reimbursed to the dentist. If they are incorrect contact Manulife so that reimbursement can be made to the Dentist once this corrected.

Manulife: 1-800-268-6195

Group Plan Number: 0084500

Thank you